



### Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From and Received By	Location of Complainant	Nature of Complaint	Outcome	Status
100321a	21/3/2010	Public complainant from Ms. Tsang	Location near Tin Hau	Complaint regarding the loud noise and smoke in the course of dredging works on 21 March 2010 (Sunday).	<ol style="list-style-type: none"><li>1) A valid Construction Noise Permit no. GW-RS0119-10 was granted from EPD since 18<sup>th</sup> Feb. 2010 for the dredging works which carry out at area for North Point Reclamation.</li><li>2) Officer from Marine Department, Polic and EPD's officer attended the scene for inspection and investigation.</li><li>3) The Contractor (CHEC-CRBC JV) strictly comply all the conditions in CNP and take all mitigation measures in order to minimize the potential impacts to surrounding sensitive receivers. A formal letter was issued out by CHEC-CRBC JV and to explain the status of the recent construction activities.</li><li>4) No limit level exceedance was recorded on the noise measurement during day time and evening time noise measurement on 23 March 2010. Additional restrict hours noise monitoring at Causeway Bay Community and City Garden is scheduled to be conducted on 5 April 2010 (Public Holiday).</li></ol>	Closed
100321b	21/3/2010	Unknown	Near the eastern breakwater of the Causeway Bay Typhoon Shelter	A public complaint and enquiry regarding loud noises emanated from dredging activities on 21/3/2010 (Sunday) until 2220 hours and between 1920-1946 hours in the evening of 22 March 2010(Monday).	<ol style="list-style-type: none"><li>1) A valid Construction Noise Permit no. GW-RS0119-10 was granted from EPD since 18<sup>th</sup> Feb. 2010 for the dredging works at area for North Point Reclamation during general holidays including Sunday between 0700-2300 hours and any day not being a general holiday between 1900-2300hours. It is complied with the condition of CNP.</li><li>2) Officer from Marine Department, Polic and EPD's officer attended the scene for inspection and investigation.</li><li>3) No limit level exceedance was recorded on the noise measurement during day time and evening time noise measurement on 23 March 2010. Additional restrict hours noise monitoring at Causeway Bay Community and City Garden is scheduled to be conducted on 5 April 2010 (Public Holiday).</li></ol>	Under processing